

### FIND AND KEEP VOLUNTEERS

HOSTED BY RPAY

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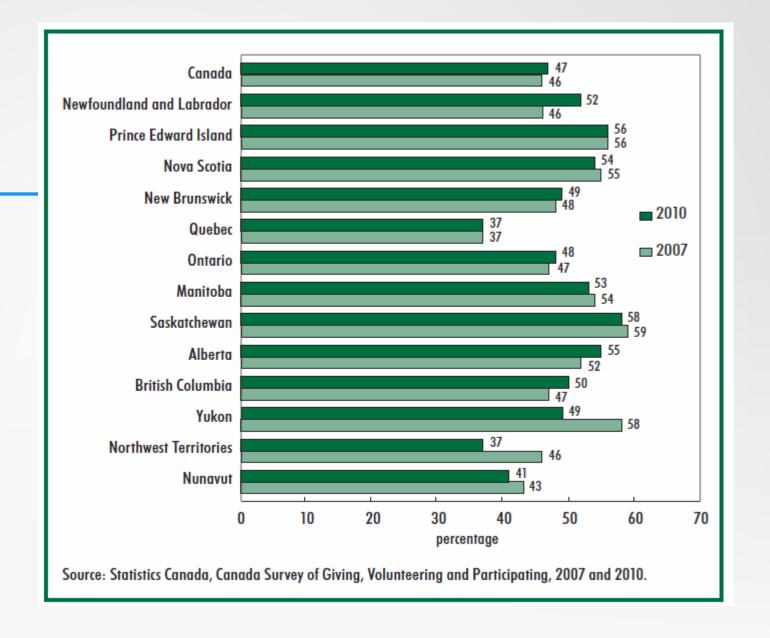
#### VOLUNTEERING IN CANADA

#### In 2013...

- 44% of Canadians 15 and older volunteered
- 28% of all volunteers were 55 years of age and older
- 66% of all volunteers were 15 to 19 years of age
- 24% of all volunteers dedicated their time to recreation and sport

### P/T RATE

Why did the rate in the Yukon change?



### ENGAGING VOLUNTEERS

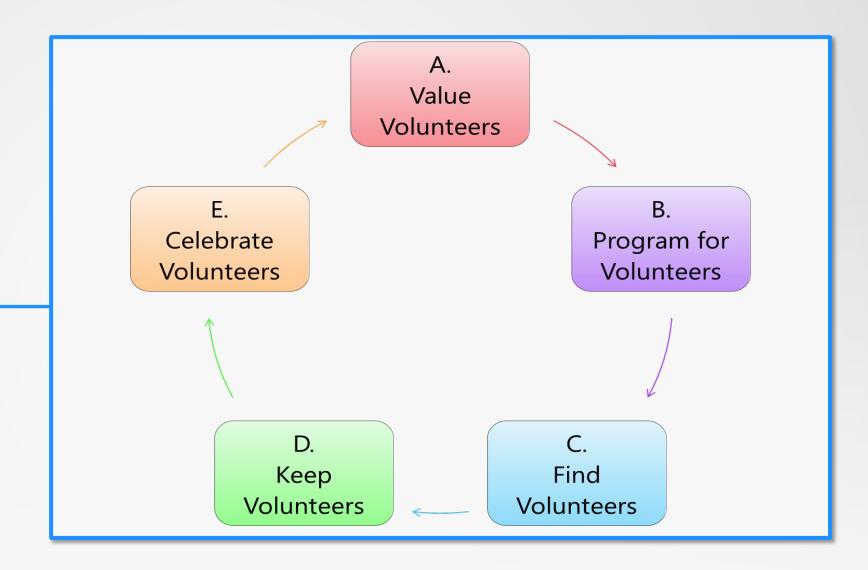
Why do people volunteer?

How has volunteering changed?



## ENGAGING VOLUNTEERS

5 steps you can use...



#### A. VALUE VOLUNTEERS

- Volunteering is good for people, organizations, and communities.
- People volunteer to make a difference.
- Volunteers have rights and responsibilities.
- Volunteers of all backgrounds and cultures need to feel included, welcomed and valued.

Refer to the <u>Canadian Code for Volunteer Involvement</u> for more information.



#### B. PROGRAM FOR VOLUNTEERS

- Treat volunteers like clients. Learn about their interests and what motivates them.
- Plan and promote volunteer opportunities as part of your regular recreation programs and events.
- Provide opportunities for volunteers to develop new skills.
- Create volunteer opportunities for groups and families.
- Meet the needs of volunteers and they will help you meet yours.



#### C. FIND VOLUNTEERS



- Use good screening strategies to find the right volunteers.
- Screening strategies:
  - Help match people with volunteer positions,
  - Improve the quality and safety of programs, and
  - Reduce risk and liability to your organization.

Volunteer Alberta's <u>20-minute video</u> explains 10 screening strategies in more detail.

#### D. KEEP VOLUNTEERS



- Use screening strategies to keep volunteers.
- Once volunteers have been placed:
  - Provide orientation, training and supervision.
  - Follow-up and share feedback about their accomplishments.
- Volunteers who understand expectations and have the skills to contribute, will become a valued part of the team.

#### E. CELEBRATE VOLUNTEERS

- Appreciate volunteers informally every day.
  - Use positive words and gestures.
  - Be flexible with schedules.
  - Include them as part of the team
- Recognize volunteers formally throughout the year.
  - Schedule breaks so they don't burn out.
  - Show how their efforts make a difference.
  - Ask how they would like to be recognized.

#### SCREENING STRATEGIES

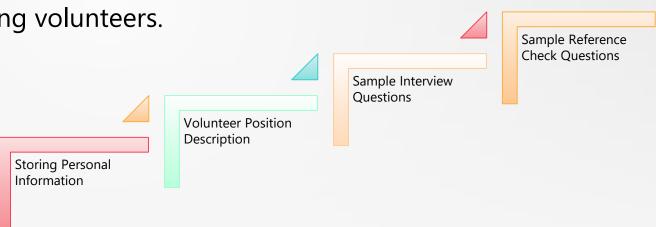
Volunteer Canada produced <u>the Screening Handbook</u> to help organizations engage volunteers.



#### SCREENING TOOLS

Check out the <u>Volunteer Screening Program Policies and</u>
<a href="Procedures Workbook">Procedures Workbook</a> produced by Volunteer Alberta (2017).

Use the worksheets, tools and templates to create your own strategies for finding and keeping volunteers.



# OTHER IDEAS ABOUT FINDING AND KEEPING VOLUNTEERS?

